

TRIPLE PROTECTION WARRANTY



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PRODUCT WARRANTY

Vinylume uses only the highest quality, brand name materials that carry the longest and most complete warranty coverage in the industry. All products installed by Vinylume are warranted to the homeowner directly by the manufacturer. Vinylume will service the manufacturer's product warranty and reserves the right to charge for any additional service or repair costs that are not covered by the product warranty. Vinylume will supply homeowners with copies of all manufacturer's warranties.

WORKMANSHIP WARRANTY

Vinylume warrants that installation is completed according to manufacturers's and Vinylume's specifications and will be free of defects in workmanship for a period of 20 YEARS from the date of completion of the installation. In the event of the discovery of defects in workmanship in connection with that installation during that 20 year period, Vinylume, upon verification of the defect, will make repairs at no additional charge to the customer.

Vinylume shall be responsible only for the repair of faulty workmanship, not for defects in the products installed, which shall be the responsibility of the manufacturer, and not for claims of actual, incidental or consequential damages. This warranty does not cover damage caused by acts of God, alterations, installations or service work performed by other contractors, damage caused by homeowner or other events over which Vinylume has no control. This warranty will be voided in the event the customer attempts to repair the installation or a third party attempts to repair installation without first contacting Vinylume.

SERVICE WARRANTY

Vinylume will service all installations for minor damage caused for any reason free of charge for a period of three (3) years from date of installation. This coverage includes minor damage to installed products caused by homeowners or contractors hired by homeowner.

"Minor" is defined as repair work requiring up to 2 hours of labor and material cost of \$100 or less. Vinylume will not make the same repair more than twice. The decision as to whether a repair is minor will be at the judgment of Vinylume.

At the end of the three year warranty period, Vinylume will continue to service installations requiring minor service work unrelated to product or workmanship warranty but will provide a written estimate for the cost of such repairs prior to performing the repair work. Service work will be charged by the hour for labor plus the cost of materials required to perform service work.